

news & views

Founded 1934

3 Steps for Financial Success

Whether you have plans to buy a home, pay off debt or build your savings for longterm stability, a little planning can go a long way in ensuring you are successful. Here are the top three steps you can follow in order to get your finances in order:

Step 1: Check Your Credit – frequently! Go to annualcreditreport.com to download your credit report from each credit bureau for free, once per year. (Tip: Stagger your free download allocation across the 3 credit bureaus, across the year in order to have a free report at 3 different times in a 12 month period.) If you haven't checked your credit in the past twelve months, use this opportunity to review the reports. This will help you understand where your credit stands and if you have any negative items, such as missed payments, that could be decreasing your score. Reviewing your credit will help you plan ahead, particularly if you plan on applying for a new loan or credit card. Credit score reports & disclosures use 'reason codes' you may not understand. To get a simple explanation of what these codes mean, go to reasoncode.org to enter a 2-digit &/or text-based reason code from your credit score report or disclosure notices.

Step 2: Review Your Debts Be proactive! Check the current balance and APR of your debts, loans and credit cards. If you have credit card debt totaling more than \$5,000, consider a credit card balance transfer to a WCTFCU Visa Credit Card (as low as 2.99% APR on transferred amount to new Visa card, no transfer fees!). You can consolidate your debt with a lower-interest rate loan. If you owe more than \$10,000 talk to a WCTFCU Loan Officer about taking a personal debt consolidation loan or discuss with them, the options for using your existing equity, if you are a homeowner. Lower rates can lower your monthly payment and reduce the total cost of paying off your debt. Check out our Debt Consolidation Calculator, and Credit Card Debt Reduction Calculator, and Loan Comparison Calculator.

Step 3: Know Your Budget *Review your spending.* How do you spend your money? Ideally, you should only spend about 75% of your take-home income. That gives you plenty of free cash flow to cover unexpected expenses. *Set up your budget.* With a WCTFCU Checking Account, you can use the online Budgeting Tool to label each transaction you make from your account. Make sure you have a WCTFCU Savings Account with direct deposit of your paycheck, so you can begin separating your savings from your cashflow, before it all gets spent! If possible, start by saving about 5-10% of your income each month. Siphon it off to a Saving Account to stash it away. Set targets to reach and reward yourself! To hit your goal, work savings into your budget as an expense– like a bill that must be paid. This will help ensure that you save money consistently throughout the year.

Visit our *n*ew <u>Financial Literacy</u> website page for articles that help Members better understand & navigate their personal finances.

Summer – Fall 2018

VISA News

Double & Triple Rewards Points! WCTFCU Platinum Visa® (from 8.5% APR*) Credit Card holders automatically earn:

July – September: 2X Points for Travel & Entertainment

- Airlines, Air Carriers
- Car Rental Agencies, Tour Buses & Travel Agencies
- Lodging-Hotels, Motels & Resorts
- Concerts & Festivals
- Tourist Attractions, Exhibits, Sea Life Parks & Aquariums
- Private Golf Courses, Sports Clubs & Athletic Fields

October – December: 2X Points for All Online Purchases

PLUS...3X Points on Gas & Groceries.

Track & Redeem Your ScoreCard Bonus Points totals on your monthly Visa statement, at <u>ezcardinfo.com</u> & <u>scorecardrewards.com</u>. Redeem points at <u>scorecardrewards.com</u>. Questions? Contact ScoreCard Rewards at 800.854.0790.

No opt-in necessary. *Annual Percentage Rates effective 11/1/15.

Skip 2 Payments!

Qualified Members may skip their July &/or December monthly Visa credit card payment! See your June & November Visa credit card statements for details.

Tell Us! All WCTFCU

employees are committed to providing you with exceptional service. Member feedback helps us continuously improve our member service & product offerings. Only you can provide the valuable feedback that tells us what we are doing well – and where we can improve. Whether you are opening a new account, applying for a loan or simply conducting a routine transaction share your feedback about how it went. If something went wrong, tell us! We want an opportunity to make it right. If you got super service, tell us so we can replicate it! Now we are making it easier for you to quickly and easily provide feedback about how well we are taking care of you and your family, and how we can improve. Please take a moment to complete the new Member Feedback Card when you visit us in-branch, and @ wctfcu.com (click <u>Contact Us</u> at the top of every page).

We value your input and your time!

To show our appreciation for your feedback, we will select a quarterly \$250 Visa Gift Card winner at random from among that quarter's Member feedback entries (limit three entries per Member per quarter). Thank you, in advance, for helping us continue to better serve you!

Employee News



Rebecca Cipriano, Vice President, Lending Rebecca Cipriano has been promoted to Vice *President, Lending.*

Rebecca joined WCTFCU in 2007 as Assistant Vice

President of Collections. Rebecca received an MBA, Finance from Post University, and a Bachelor of Arts in History from Simmons College.



Barbara Madden, Assistant Vice President, Collections Barbara Madden has been promoted to Assistant Vice President

Assistant Vice President, Collections. Prior to

joining WCTFCU in 2013 as a Loan Officer in the Danbury Branch, Barbara was the Branch Manager for Citi Financial, Meriden.

Security Apps Update:



WCTFCU has seen a significant decrease in Visa Credit Card fraud primarily due to Members' use of the <u>SecurLOCK Equip App</u> for WCTFCU Visa credit card, and <u>CardValet App</u> for WCTFCU Debit Card. With our security Apps, you can manage and monitor when, where and how your cards are used. Instantly turn your card on and off, set spending limits, control access to your cards;

in real-time. To safeguard your WCTFCU credit and/or debit cards from fraud, simply download these apps from the App Store to your smartphone and/or tablet, then set the alerts for which you will receive a text or email message. The <u>SecureLock Equip App</u> and <u>CardValet App</u> should continue to decrease fraud even further, as more WCTFCU Members download the apps and set the alerts that will protect their accounts from fraud.

Youth Products

Children who develop a pattern of saving, while they are young, tend to continue that habit into adulthood. Adult WCTFCU Members help their children & grandchildren learn how to responsibly use money with our Youth Products & Services, online banking, Apps and more.



Savings

- **0 1**st **birthday** <u>Baby Bucks Savings Account</u> Joint savings account opened prior to baby's 1st birthday. WCTFCU deposits \$10 to the account. Details on pg. 4.
- 1st 18th birthday <u>Head Start Savings Account</u> Jointly held account. Earns
 5.00% APY on funds up to \$1,000/account. Once Member turns 18, or the balance exceeds \$1,000, Member's funds earn at the regular savings rate. On Member's 18th birthday, account becomes a <u>Regular Share Savings Account</u>.

Checking

• <u>3 Checking Accounts</u> For Members 16+ (16 – 18 with a parent co-sign). 3 Checking account types. Fee-free, plus earn interest or iTunes credits! Debit card with <u>CardValet</u> security App, free ATMs & more. Get \$100 if you open one during our <u>June – July Checking promotion</u> & qualify!

Visa Credit Card & App

<u>Student Visa Credit Card</u> From 9.90% APR No Annual Fee. \$2,000 Max. Free Cash Advance & Balance Transfers. Free Travel Accident Insurance. Free Auto Rental Collision Damage Waiver Insurance. Must be at least 18 years old, and enrolled in college/university to apply. Cosigner may be required.
 <u>SecurLOCK Equip App</u> Minimize risk of fraud, control credit card usage & spending via smartphone & tablet. User defines when, where & how card is used.

<u>Loans</u>

- <u>Undergraduate Student Loans</u> Our Student Choice private lending solution features no origination or prepayment fees, lower interest rates, a simple one-time online application, deferment of principal & interest while in school, flexible repayment terms including graduated repayment for two years, a convenient line of credit structure that lets you apply once and secure financing for your entire college career (Subject to qualification & annual credit review.). Details, webinars & online application @ wctfcu.com.
- <u>Graduate Student Loan</u> Offered as an unsecured loan; used to pay tuition expenses for graduate studies. Unlike other student loans, qualification is not based on "need". Members can borrow up to the full cost of attendance per semester less any financial aid. Loan limits, repayment, qualifications & disbursement details @ wctfcu.com.
- Auto, Motorcycle & Boat Applicant must be 18+. Co-signer may be required.
- Personal Loans Applicant must be 18+. Co-signer may be required.



Get \$100 with a New Checking Account!

WCTFCU's June & July special* gives you \$100 when you: Open a new checking account with a minimum \$200 deposit

□ Enroll in Online Banking

Establish a Direct Deposit. Recurring. Minimum \$250. (we can help)

WCTFCU's 3 free Checking accounts have no monthly fees, *plus* they earn interest** – no minimum balance required! Visit <u>wctfcu.com</u> to compare our 3 checking accounts, and learn more about our *free* online banking with eStatements & Bill Pay, App with mobile check deposit, ATM transactions**, P2P transfers, debit card security app & more! Offer available 6/1/18 – 7/31/18 to qualified applicants. *Promotion and **product details @ wctfcu.com.



\$50/\$50 Membership Drive!

Refer a qualifying* new Member...You'll both get \$50!

To qualify, referred applicant must:

Open a New Membership

Establish a Direct Deposit**. Recurring. Minimum \$250 to Savings or Checking. (we can help)

□ Select eStatements

New Member offer available 8/1/18 – 10/31/18 to WCTFCU eligible, promotion qualified applicants. *Promotion, membership eligibility & **product details @ <u>wctfcu.com</u>.

2018 – 2019 WCTFCU Board of Directors

(L to R) Susan Troupe, Robert Brown, Tom Fava, Jack Cronan, John Fontaine, Lory Park-Knowles, Gary Huckins, Robert Migliorisi, Peter McCasland



Board of Directors

John Cronan, *Chairman* Robert Brown, *Vice Chairman* Robert Migliorisi, *Treasurer* John Fontaine, *Secretary* Tom Fava Gary Huckins Peter McCasland Lory Park-Knowles Susan Troupe Margaret Sember, *Director Emeritus*

Supervisory Committee

Susan Troupe, *Chairman* Robert Haxhi Chris Russo

Management

Martin Misset, President and CEO John A. Bracken, Sr. VP, Operations

Member Service

Leslie Ciarlo, Vice President Ann Ceresa Marge Cook Devan Floyd, IRA Specialist Toni Genova, eServices Coordinator Linda Knight, Visa® Coordinator Josephine Gugliotti Tracy Papallo Linda Polletta

Lending

Rebecca Cipriano, Vice President Cathy Angiolillo Miranda Farrenkopf Diana Ortiz Reina Selby Carole Sorcinelli

Danbury Branch

Thomas Śmith, Branch Manager Maria Gallimore, Asst. Branch Manager Mary Bickelhaupt Lori Dionne Barbara Madden, Lending

Financial Planning Mark Egidio

Collections

Barbara Madden, Asst. Vice President Candace Keating

Marketing

Kathleen Johansen, Vice President Chelsea Capozzola, Marketing Coordinator Bryan Sliech, Marketing Assistant

Information Technology Chris Morin, *Director* Jason Karas

Accounting Lauren Cyreku Maggie Gavaletz

Events, News & Offers!



Member Appreciation BBQ

Wednesday, 8/15 6pm – 7pm, Quassy Amusement Park. Online Registration Required (6/1 - 8/14). Park Passes At Quassy, only on 8/15, WCTFCU Members who have registered online for the BBQ dinner may purchase an 8/15 All-day Ride & Waterpark Pass directly from Quassy at the park, for \$15.50. Non-Member Guests? When Members register online for the BBQ, they must register the number of non-Member BBQ guests (so we order enough food) who will be with them. Registered non-Member guests must pay for their \$18 BBQ dinner ticket, at the WCTFCU tent 8/15 at Quassy, after which they may purchase an All-day Ride & Waterpark Pass directly from Quassy for \$15.50.

2018-2019 Scholastic Planners

Back by popular demand! They have useful inside-cover pockets, feature budgeting tools, new MadLibs[®] For Personal Finance, fun stickers, an adventure planning feature, plus WCTFCU product & services info. Stop by the branch to get yours. Plus, we will bring a bunch to your school during our inschool visits. To get ASAP delivery for your school email the quantity needed, along with delivery info to marketing@wctfcu.com or call x250! 2019 Pocket Calendars are here too!

Free Educational Workshops

A big hit with the over 150 Members who attended our first 4 workshops. Presented by topic experts, these free, non-salesy seminars address our Members' unique financial interests, concerns and planning questions. Registration required @ wctfcu.com to attend our helpful workshops!

Pre-Retirement Workshop for Teachers & Administrators

Saturday, 9/22 9am - noon, location TBD. Learn about the CT Teachers retirement system and how best to prepare for retirement within the system. Teachers, Administrators and their spouses/partners are encouraged to attend. Presented by Egidio Assante Wealth Management, LLC, among CT's most knowledgeable speakers on the topic of CT Teachers' Retirement. Limited seating. Details & registration on at wctfcu.com or call 877.567.0290!

1st Time Homebuyers Workshop Saturday, 10/13 9am noon, location TBD. Thinking about buying your 1st home? Mortgages, credit, taxes and more will be covered in this important seminar co-presented by a local real estate broker and our mortgage lending expert. We will discuss credit reports, types of mortgages, real estate terminology, preparations a buyer must make, documents you will need, and more! Seating is limited to 50 people. Location TBD. See wctfcu.com for details.



Ambassadors' Welcome Back Party

Thursday, 10/18 Save the Date! We are moving our spring dinner to the fall so that more of you can attend!



Shred Hunger #7!

Saturday, 10/20 9am – noon, Middlebury & Danbury. Our 7th free on-site personal document shredding & Food Drive for CT Food Bank. Due to Members' enthusiastic participation.

In-School Visits!

From the August Teacher Orientation Meetings, through early June, we visit all 180 of the schools in our 27 towns. Onsite, during your lunch-break, at staff meetings, or before class in the morning, we talk about current special offers, extend invitations to WCTFCU events, sign up new Members and provide one-on-one time for your questions. To request a visit to your school, please call or contact marketing@wctfcu.com.

Waterbury Palace Theater Discount Tickets For select shows & dates, WCTFCU Members can use our promo code to receive ticket discounts! Visit wctfcu.com Promotions & Offers page for details. Diana Krall, Tower of Power, Illusionists, Rudolf The Red-Nosed Reindeer, Mannheim Steamroller Christmas, Legally Blonde: The Musical, Tap Dogs, Chicago The Musical!

Ooooh Baby!

Congratulations to our born-in-2017 Baby Bucks winners, Miss Terry, Master Landon & Master Jake! Their loved ones opened up a Baby Bucks Savings Account for them; thereby entering them into our annual Baby Bucks raffle. Annually, 3 winners are pulled at random to win \$25, \$50 & \$100. On their 1st birthday their account automatically becomes a Head Start Savings Account, which encourages young members to save by rewarding them with a special 5.00% interest rate on funds up to \$1,000. Once the saver reaches the age of 18 funds earn interest at the regular savings rate.

New – Financial Literacy Page

Ş. Visit <u>wctfcu.com</u> for helpful articles such as *How To* Select A Credit Card - with internal website links to our various cards, comparative chart, online application, calculator. Other articles include Avoid Identity Theft - Protect Your Credit and Your Credit Score.

2018 – 2019 Holiday Schedule

Summer Hours Independence Day Labor Day Columbus Day Veterans Day (observed) Thanksgiving Day after Thanksgiving Christmas New Year's Day 2019

July 1 - August 31 Wednesday, July 4 Monday, September 3 Monday, October 8 Monday, November 12 Thursday, November 22 Friday, November 23 Tuesday, December 25 Tuesday, January 1

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